

Embedded Network Electricity Concession Form

Form Preview

Embedded Network Electricity Customers - Concessions

* indicates a required field

An Embedded Network Electricity Customer (ENEC) is a customer who resides in a building complex or group of houses/units, such as a retirement village or caravan park, and the site owner has established an electricity embedded network.

If you are an ENEC and hold a valid concession, and do not receive an electricity concession from an electricity retailer, you may be eligible for a concession under this program.

Concession rates valid until 30 June 2026

Concession

Amount per year*

Eligibility

Low income embedded network electricity rebate

\$645.56

PCC, HCC, ImmiCard, TCC

Medical cooling or heating concession

\$193.36

PCC, HCC + qualifying conditions^

Life support concession

Per device schedule

Qualifying device^

*2025-26 rates (applicable to all applications made until 30 June 2026)

^The Medical Cooling and Heating Concession and the Life Support Concession require a Medical Practitioner to complete a certification form to verify eligibility. If you are applying for either of these concessions, you will be guided how to download the required form within this application.

You can check your eligibility by completing the section below.

You can also find out more information about embedded network electricity concessions in these [guidelines](#).

Concession Round (for internal reference only)

25-26 Embedded Netwk Cust Elec Conc

What concession type are you applying for? *

- Low-Income Embedded Network Electricity Concession (equivalent to the annual electricity concession);
- Medical Cooling or Heating Concession
- Life Support Concessions

Please choose the concession type that apply to you, More than one type may be selected.

Embedded Network Electricity Concession Form

Form Preview

General Eligibility Check

Am I eligible?

To be eligible for an Embedded Network Concession, applicants **must**:

- provide evidence of an individually metered and billed electricity connection from the current financial year;
- claim a concession only on their principal place of residence; and
- be responsible for the payment of the electricity account, with the name on the concession card name matching the electricity account holder's name.

Jointly held electricity accounts are eligible though only **one concession per household is payable**.

The following applicants are **not** eligible:

- Applicants that are billed a lump sum amount for electricity or have it included in rent, or
- Applications submitted for holiday houses or investment/rental properties or premises with combined domestic and commercial or business use.

Are you an eligible Embedded Network Electricity Customer (ENEC)? *

- Yes, I live in an embedded network residence and do not receive an electricity account that includes an electricity concession.
- No, I do not meet the general eligibility for this concession.

Please attach a copy of your most recent electricity account from your embedded network owner that shows your primary residential address, meter details, electricity consumption and charges. *

Attach a file:

Low-Income Embedded Network Electricity and/or Medical Cooling and Heating Concession - Eligibility Check

To be eligible for the Low-income Embedded Network Electricity and/or the Medical Cooling and Heating Concession you must currently hold one of the following eligible cards:

Please indicate which card(s) you currently hold *

- Pensioner Concession Cards (PCC)
- Low Income Health Care Card (HCC)
- ImmiCard
- Tasmanian Concession Card (TCC)
- None of the above

Please include photos or scanned images of your eligible card(s).

Attach a file:

Embedded Network Electricity Concession Form

Form Preview

Low-income Embedded Network Concession rate

This number/amount is calculated.

Medical Cooling or Heating Concession - Eligibility Check

Applicants must;

- be an Embedded Network Electricity Customer,
- hold an eligible concession card, and
- have a certification from a medical practitioner of a medical condition that requires cooling or heating at their principal place of residence in order to manage the condition; or
- live with another person who has a medical condition, certified by a medical practitioner, that requires cooling or heating of their principal place of residence.

Eligible conditions

A medical practitioner must certify that the person is suffering from one of the core medical conditions or meets at least one primary and one secondary qualifying condition.

The core medical conditions are:

- Multiple Sclerosis;
- Lymphoedema;
- Parkinson's Disease;
- Fibromyalgia;
- Motor Neurone Disease;
- Post Polio Syndrome / Poliomyelitis;
- Scleroderma;
- Systemic Lupus Erythematosus; and
- Complex Regional Pain Syndrome.

The primary qualifying conditions are:

- autoimmune system dysfunction;
- loss of skin integrity or loss of sweating capacity;
- objective reduction of physiological functioning at extremes of environmental temperatures; and
- hypersensitivity to extremes of environmental temperatures leading to increased pain or other discomfort or an increased risk of complications.

The secondary qualifying conditions are:

- severe immobility, such as occurs with quadriplegia or high-level paraplegia, resulting in problems with self-regulation of body temperature;
- demonstrated significant loss of autonomic regulation of sweating, heart rate or blood pressure due to the effects of extremes of temperature; and
- demonstrated loss of physiological function or significant aggravation of clinical condition at extremes of environmental temperature.

IMPORTANT: The medical practitioner (who is not the applicant) must have been treating the applicant for at least three months in relation to the medical condition requiring cooling or heating. The required medical form to complete can be found [HERE](#).

Embedded Network Electricity Concession Form

Form Preview

Has your current treating medical practitioner certified that you or a person who lives with you at your primary place of residence requires medical heating or cooling? *

Yes

No

What date did the medical practitioner provide a certification for the medical cooling and heating concession? *

Must be a date within the last 4 years

Please upload the medical cooling or heating concession certification form signed by your medical practitioner. (A link to the form can be found in the eligibility section). *

Attach a file:

Medical Cooling and Heating Concession rate

This number/amount is calculated.

Life Support Concession - Eligibility Check

Eligibility

To be eligible for the life support concession, the person seeking a concession must:

- have a certification from a medical practitioner that the applicant requires a prescribed home-based life support machine in their principal place of residence; or
- live with another person who requires an approved home-based life support machine in their principal place of residence.

The medical practitioner must certify that the listed device is required for **life supporting purposes only**. The required medical form to complete for Life Support requirements can be found [HERE](#).

A medical certification form is valid for four years from the date of certification.

No further eligibility criteria apply for a life support concession.

Eligible devices and machines

The approved devices and machines, along with the current concession rate, are listed below:

Life Support Concession rates valid until 30 June 2026

Life Support System

Amount per year*

Oxygen concentrator

\$478.48

Peritoneal dialysis machine

\$355.00

Embedded Network Electricity Concession Form

Form Preview

Haemo-dialysis machine

\$355.00

Chronic positive pressure and airways regulator

\$169.78

Continuous positive airways pressure machine

\$169.78

Respirator (iron lung)

\$632.83

Combination oxygen concentrator and chronic positive pressure and airways regulator

\$648.27

Phototherapy machine

\$901.68

Left ventricular assist device

\$169.78

Nebuliser machine (mains powered only)

\$47.98

Has your current treating medical practitioner certified that you or a person who lives with you at your primary place of residence requires an eligible Life Support device and/or machine?

- Yes
- No

What date did the medical practitioner provide a certification for the life support concession? *

Must be a date within the last 4 years

Please upload the Life Support Concession Certification Form signed by your medical practitioner.

Attach a file:

Please select the life support concession that you are applying for. *

- Oxygen concentrator
- Peritoneal dialysis machine
- Haemo-dialysis machine
- Chronic positive pressure and airways regulator
- Continuous positive airways pressure machine
- Respirator (iron lung)
- Combination oxygen concentrator and chronic positive pressure and airways regulator
- Phototherapy machine
- Left ventricular assist device
- Nebuliser machine (mains powered only)

Embedded Network Electricity Concession Form

Form Preview

NOTE: The maximum Life Support Concession amount is determined per device. Only one rebate is allowed per applicant, per financial year, per device.

Oxygen Concentrator

Oxygen concentrator concession rate *

This number/amount is calculated.

Peritoneal dialysis machine

Peritoneal dialysis machine concession rate

This number/amount is calculated.

Haemo-dialysis machine

Haemo-dialysis machine concession rate

This number/amount is calculated.

Chronic positive pressure and airways regulator

Chronic positive pressure and airways regulator concession rate

This number/amount is calculated.

Continuous positive airways pressure machine

Continuous positive airways pressure machine concession rate

This number/amount is calculated.

Respirator (iron lung)

Respirator (iron lung) concession rate

This number/amount is calculated.

Combination oxygen concentrator and chronic positive pressure and airways regulator

Combination oxygen concentrator and chronic positive pressure and airways regulator concession rate

Embedded Network Electricity Concession Form

Form Preview

This number/amount is calculated.

Phototherapy machine

Phototherapy machine concession rate

This number/amount is calculated.

Left ventricular assist device

Left ventricular assist device concession rate

This number/amount is calculated.

Nebuliser machine (mains powered only)

Nebuliser machine (mains powered only) concession rate

This number/amount is calculated.

Applicant details

Please enter your details in the section below.

The Department of Premier and Cabinet (DPAC) and Communities Tasmania pledge to respect and uphold your rights to privacy protection under the [Australian Privacy Principles](#) (APPs) as established under the *Privacy Act 1988* and amended by the *Privacy Amendment (Enhancing Privacy Protection) Act 2012*.

Please note by submitting this request you:

- are agreeing to allow DPAC to share your information for the purposes of assessing and processing your request, and
- acknowledge that some information in relation to this request such as the your name, funding purpose, amount, location and any other details the department may consider appropriate will be made public as part of a fair and transparent process when disbursing public funds.

Name *

Title First Name Last Name

Please enter your name as shown on your identification evidence

Date of birth *

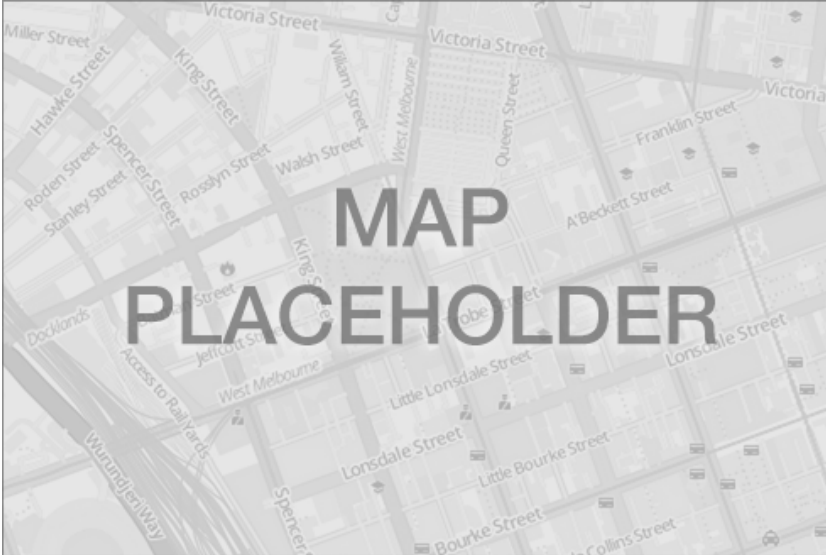
Please enter your date of birth (dd/mm/yyyy)

Residential address - please provide your full street address, e.g. 29 Emergency Lane, Hobart Tasmanian 7000 *

Embedded Network Electricity Concession Form

Form Preview

Address



Please provide the address of your current primary place of residence.

Primary phone number *

You must provide a phone number that you can be contacted on (landline or mobile). Please include the area code in brackets if using a landline, e.g. (03)12345678

Email address *

Please enter a valid email address.

Identification

You **must** provide evidence of your identification and current residential address. Please select your identification type(s) below that you are providing with your application.

Note - Your Tasmanian driver's licence or Personal Information Card is the quickest and simplest form of evidence to verify your identification and residential address.

IMPORTANT

Your application MUST include evidence of your identity and current residential address. If the address listed on your photo identification is not current, please update this prior to proceeding with this application form.

Photo Identification *

- Tasmanian Drivers Licence
- Tasmanian Government Personal Information Card
- None of the above

At least 1 choice must be selected.

Embedded Network Electricity Concession Form

Form Preview

Providing photo identification will assist us process your application quicker

Photo Identification

Please include photos or scanned images of both the front and back of your photo identification. *

Attach a file:

Personal Identification

You must provide identity documentation that shows your full name and date of birth.

Additional Personal Identification *

- Passport
- Birth Certificate
- Other:

At least 1 choice must be selected.

Please provide photos or scanned images of personal identification documentation *

Attach a file:

Additional identification comments - Optional

Please provide any additional comments in regards to your identification and evidence details

Bank account details

Subject to your application being approved, payment will be made by direct deposit into the applicant's nominated bank account.

IMPORTANT - Please ensure your bank account details are correct, as incorrect bank details will delay or prevent payment.

Your bank account details are located on your bank statement and are not the numbers on your debit or credit card.

Bank account *

Account Name

BSB Number

Account Number

BSB will be validated and must be 6 numbers only

Embedded Network Electricity Concession Form

Form Preview

Please attach a copy of a recent bank statement or account confirmation letter from your financial institution that shows your name, address and bank account details.

Attach a file:

Total Concession Rate

Based on the information you have provided the total concession amount you are applying for is:

This number/amount is calculated.

Declaration statement

I certify that to the best of my knowledge the statements made within this application are true and correct. I understand that if, approved, this application and any subsequent documentation in relation to my application will form the terms and conditions of any funding provided. I also agree to cooperate with the department to provide any additional information on request that relates to my application.

I authorise officers of the Tasmanian State Service to make any enquiries thought necessary to verify the information I have provided.

I understand that if this claim is fraudulent, it will be reported to the relevant authorities.

By selecting Yes and submitting this request, I agree to the above declaration statement. *

Yes

Additional Comments - Optional

Please provide any additional comments you may have in relation to this application

Additional supporting evidence - Optional

Attach a file:

You can attach any additional information here to support your application.

Application is ineligible

Thank you for your interest

The information you have provided shows that you are not eligible for an electricity concession as an embedded network customer.

Embedded Network Electricity Concession Form

Form Preview

If you would like to find out more about the program and concession go to [Electricity concessions | State Revenue Office Tasmania](#)

You may also wish to discuss concessions with your electricity retailer.